

## **Second Year Intercultural Communication Course Outline**

### **Course Description**

The aim of this course is to provide a framework within which students can develop the skills and knowledge to increase their ability to manage cultural differences effectively and appropriately. The course is designed to help students develop the ability to see things from different angles without rigid pre-judgement.

### **Learning Outcomes**

- Students will develop increased awareness and understanding of their own culture, and the degree to which they are conditioned by it.
- Students will increase their tolerance and acceptance of different values, attitudes, and behaviors.
- Students will learn how to avoid ethnocentrism.
- Students will develop their intercultural communication skills.
- Students will learn how to prepare for effective interpersonal adjustment to the stress that is often associated with intercultural experiences.

### **Course Content**

Topics covered will include:

- What is culture?
- Values and behavior
- Universal, cultural, and personal behavior
- Cultural perception
- Cultural adjustment process
- Individualism vs collectivism
- Cultural values
- Language and culture
- Styles of communication
- Concept of time
- Education and culture
- Culture in the workplace

### **Grading Criteria**

In-class work and assignments	30%
Mid-term exam	30%
Final exam	40%